

### **Elements Massage Cancellation Policy**

Elements Massage requires a 3 hour notice to cancel an appointment. If a 3 hour notice is not provided then the client will be charged the full session fee unless the appointment can be filled by another client. For appointments that are within 3 hours of opening (i.e. 9am to 12pm on Mon-Sat or 11am to 2pm on Sunday) then we require notice the day before. Voicemails left after hours will not be accepted to cancel an appointment.