

# **Elements Massage Los Gatos**

## **APPOINTMENT CANCELLATION / NO SHOW POLICY**

Please understand that your therapist's time has been reserved especially for you. In order to respect the time and livelihood of our therapists, we require a minimum of 24 hours notice to cancel or reschedule an appointment.

Without 24-hour notice, a \$45 cancellation fee may apply.

If you are a member or package holder, you may choose to use a session on account instead of paying the cancellation fee. If you are redeeming a gift card and fail to cancel or reschedule, your gift card will be redeemed.

Please give us a call at (408) 796-1602 so we may best serve your needs